

Notice of Repair / Restoration Agreement

I, the undersigned have been informed by Crystal Wizard the damaged piece(s) I am sending for repair is/are retired from Swarovski production. I understand that due to lack of component availability Crystal Wizard cannot guarantee the repair of the piece(s).



tom@tcwizard.com
937.698.4508

I understand there is an inherent risk in shipping my piece(s) to Crystal Wizard. I agree that I will ship my product to Crystal Wizard via an insured courier at my own cost. Crystal Wizard is not liable for any additional damages to the piece(s) that may be incurred as a result of being shipped to Crystal Wizard.

I also understand there is a risk in shipping my piece(s) back to me from Crystal Wizard.

Crystal Wizard will make every reasonable effort in packing my piece(s) against damage during shipping, however, damage may still occur. Crystal Wizard is not liable for those damages.

Crystal Wizard will return my piece(s) to me via an insured courier for a non refundable fee.

By my signature below, I hereby authorize Crystal Wizard to inspect, evaluate, and attempt to repair my piece(s) to the best of its ability. I understand Crystal Wizard may not be able to repair the piece(s) and it may be further damaged in the attempted repair process. In the event Crystal Wizard is unable to repair the piece(s) or the piece(s) is/are further damaged in the repair process, I hereby release and hold harmless from any and all damages, including, but not limited to, damage to the piece(s) itself and any other damages.

I have described the repair request to Crystal Wizard on the telephone. My signature serves as agreement to the Notice of Disclaimer.

Signature _____ Date _____

Please print name: _____

Street Address: _____

City: _____

State: _____ Zip Code: _____

Phone number: _____

Email _____

Job Authorization Number _____

Failure to return this signed disclaimer with your piece(s) will result in the immediate return of the piece(s) in 'as received' condition at the owner's expense. Surrender of ownership will occur after 30 days of receipt, if payment is not made for return shipment (either before or after repair), or the repair itself. There will be a handling charge on all items returned, unrepaired.

Failure to properly package the item from outside visual inspection (for example using a box *way too small*), will result in immediate return of the item, unopened.

Please DO NOT send any items for restoration/repair without a personal phone call.

After the item is shipped, please email tracking number and method of shipping used.

Thank you,

Tom Warner

The Crystal Wizard

7163 W. Frederick-Garland Rd.

Union, Ohio 45322-9621